Let the Users Have Their Say
#usershavetheirsay

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SUCCESSFULFAILURE
After books when you are looking for information for your assignment which online resource do you go to first?

What do you find the most annoying about finding information online?

What do you find the most rewarding?
7 Days!
Monday Twitter Poll = 4 Votes

Tuesday Padlet = 1 share

Wednesday Padlet = 0 Thursday Facebook = 0 Friday Twitter = 0
Post-It Notes
‘Equivalent of Subway Therapy’

Variety of books it is not cold

Student Rovers

I can take 17 books out

The heating

Here is where I come to cry!

Very helpful staff

24/7 Opening

Answers on a post-it note.
‘What do you value most about the library?’

Variety of books it is not cold

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Eleanor Johnston’s Animation Students’ Exhibition
Paul Biggs’s Integration Recipe

Ingredients
• Multimedia: Snagit; Camtasia
• Platform: Libguides; Media Library
• Integration: Blackboard; Face-to-face teaching

Method
• Create multimedia guides
• Deliver via subject based libguides
• Integrate Libguides into face-to-face teaching, Blackboard

Results
Psychinfo up by 1588, Psychbooks up by 1241, SportDiscus up by 3686
What do you find frustrating about the internet?

Looking for the right information

Looking for the right references

There is a lot of rubbish

Finding the right search word

What do you find satisfying about using the internet?

It’s easy to use

I can cut & paste when using Refme

It’s there so why not use it
What Did I Learn?

• One size does not fit all
• Person intervention to get a response, it will not just happen
• Try not to make too complicated, the old methods still work
• Students may have their online social space & online work space they may want to keep these separate
• You can get feedback anytime...be friendly & don’t be too intrusive

“PIP...Paper Intervention People”
Acknowledgements

• SUCCESSFULLFAILURE (opening of Dutch Identity at de Paviljoens in Almere) Paul Keller https://flic.kr/p/8PrNDv
• Question Ryan Question https://flic.kr/p/Hi1Bun