

UKSG webinar links

Digital resources and library services: meeting the challenge of engagement

These links support the UKSG webinar held on 16/5/17. They include resources referred to in my presentation as well as some others which I've found useful in my work with Jisc members on engagement with digital resources and library services.

Slide 1

Jisc presentations to UKSG 2017 conference including e.g.

- Jisc's digital content services for FE (Karla Youngs)
- Jisc services lightning update (covering a range of our library-related services including our new **Liberate** managed IdP service to support access management, currently at pilot stage with a view to a live service in September)

Article by Amber Thomas in Ariadne (2012): [NB the link to the Digital Information Seeker report in this article no longer works but here's a **link** to the archived version.]

Slide 5: What does engagement mean?

Some useful discussions of what 'engagement' means:

Building student engagement and belonging in Higher Education at a time of change: a summary of findings and recommendations from the What Works? Student Retention and Success Programme

Sarah Pittaway: **Engaging students, shaping services: the changing face of student engagement at The Hive** (UKSG Insights, Nov. 2016)

Slide 6: Why is engagement so vital now?

Raphael Hallett's session at Digifest17 on **How students read: surfing in the shallows or creative bricolage?**

Digital research practices project on user experiences in the digital library (Taylor and Francis and Loughborough University)

Slide 7: Engagement in practice

[Digital skills and inclusion blog](#) (Department of Culture, Media and Sport)

Slide 8 – Motivation and skills

Jisc [digital student](#) project

Jisc [digital capability](#) project

- Library and information professional [role profile](#)
- [About the role profiles](#)
- Digital capability community of practice [launched 9 May 2017](#), library staff welcome to get involved

Dave White's [Visitors and residents blog](#)

Slide 9 – Access and trust

[Case study](#) from North Warwickshire and Hinckley College library on access management

Jisc guide: [Making your digital collections easier to discover](#)

Digifest17 slides: [Exploiting digital collections in learning, teaching and research](#)

Jisc guide: [Enhancing staff support for learners with disabilities](#) (includes sections for library staff e.g. on maximising resources)

Jisc [accessibility and inclusion blog](#) (library category)

Update on the [E-book accessibility audit](#) which Jisc contributed to

Slide 11 – Demonstrating impact

Highly recommended: recording of Professor Barbara Allan's [Lilac 2017](#) keynote on making an impact beyond the library, available from the conference [archive](#).

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