HELEN ADEY is Resource Acquisition and Supply Team Manager at Nottingham Trent University where she leads the teams responsible for the acquisition of all library stock (irrespective of format), Interlibrary Loans, document delivery and digitisation. Helen is a past Chair of the IFLA Standing Committee for Serials and Other Continuing Resources, she participates in a number of Publisher Library Advisory Boards and she is a member of the Journals Group for the Neyal Purchasing Consortium. She has presented at UKSG conferences, Booksellers Association APS conferences, Talis events on Resource Lists Management and at various publisher events on eBook licensing models.

MAGALY BASCONES has over ten years’ experience in documentation and information management. She joined Jisc Collections in July 2011 and was Project Manager of the Entitlement Registry Project, then KB+ (Knowledge Base Plus) Data Manager, before becoming Service Manager of KB+. Previously Magaly has worked in the Amnesty International (IS) Information Resources Department (UK), CERN and UN-HCR Libraries (Switzerland). She has a Masters in Development Studies from IUED – Geneva University and a Masters in Information and Documentation Management from Geneva University. She has published articles on open access, usage statistics and others topics.

JENNIFER BAYJOO is an Information Services Librarian at Leeds Beckett University, working in both Research Services and Acquisitions. Since graduating from MMU in 2015 she has been interested in open access, new professionals and how the two can come together in the future. She can be found talking about #openaccess, REF, compliance and impact on Twitter as both @epicbayj and @BeckettResearch.

ANGELA DAVIES is Head of Research Services and Scholarly Communication at the University of Sheffield Library. She leads a team who support the development of scholarly communication and provide services, systems and guidance to all research communities to maximise the visibility and impact of their research outputs. She recently contributed to the Jisc project to review the presentation of Open Access services. Angela joined the University in January 2016. Prior to this she held a number of roles at Sheffield Hallam University, including Head of Research Support and Information Specialist for the Faculty of Health and Wellbeing.

NISHA DOSHI is Digital Development Publisher at Cambridge University Press. Her remit is wide-ranging, encompassing digital strategy for journals, higher education textbook publishing, reference and professional/clinical learning solutions in STM, humanities and social sciences. As well as new digital products, features and models, her role includes evaluating and delivering third-party digital tools and service partnerships. She was formerly a Senior Commissioning Editor for medical books and digital products at Cambridge University Press.
ANDREA EASTMAN-MULLINS is the Chief Operating Officer at Alexander Street, a ProQuest Company. She has over 20 years of experience publishing for learning and research. In her work with Alexander Street, SIRS, Chadwyck-Healey, ProQuest and the University of North Carolina, Andrea has held multiple roles in the development of over 100 digital collections used in libraries worldwide. With a BA in Philosophy and German from Hamilton College and an MA in Higher Education Administration from the University of Michigan, Andrea proves you can study Nietzsche and still find a job.

JOHN KAYE is Senior Co-Design Manager for Research Data at Jisc in the UK where he leads on Jisc’s work in developing shared services for research data systems, such as repositories, storage, preservation and metadata. John represents Jisc on the Board of Directors for the Open Preservation Foundation. He joined Jisc in 2014 with previous experience working in the British Library’s Datasets Programme where he was Social Science Datasets Lead and project co-ordinator for the EC FP7 project ODIN: ORCID and DataCite Interoperability Network. Prior to the British Library John spent seven years as a data and policy analyst and manager for education, skills, housing and regeneration in London regional government. He holds an MSc in Geographic Information Science.

JENNIFER KEMP is in a new role with Crossref’s Outreach team, focused on the mostly non-publisher ‘affiliates’ who use Crossref metadata in aggregate. Prior to Crossref she was most recently Senior Manager of Policy and External Relations for Springer Nature. Her career in scholarly publishing began at HighWire Press where she had a variety of non-profit and commercial publisher clients in the breadth of science and humanities disciplines. Jennifer’s perspective remains influenced by her years as a librarian in electronic resources acquisitions and management and she still enjoys explaining to librarians what life is like on the other side.

CHRISTINA LEY is part of the team responsible for the management, maintenance and development of Knowledge Base Plus (KB+). Chrissie joined the team in 2013 after being responsible for the creation of a custom knowledgebase within Bangor University. A qualified librarian with over 15 years’ experience working within an academic library, she has specialised in the management of electronic resources but also has extensive experience in all areas of a technical services department, from acquisitions to cataloguing and serials management.

VICKI McGARVEY is a Learning and Information Services Manager at Staffordshire University’s Library, with strategic responsibility for collection management, support for researchers and digital resources discovery and access. She has been a librarian for 20 years, starting as a subject librarian for applied design at Staffordshire and chartered in 1999. For 10 years she worked in eLearning Management, first at Staffordshire then at Nottingham Trent. She is a Senior HEA fellow, a certified member of the Association of Learning Technologists, and a University Teaching Excellence Fellow. She is interested in digital leadership, analytics, open access, and staff development. In her spare time she likes travelling, playing the piano, choir singing and finding new music.

YVONNE NOBIS holds the position of Head of Science Information Services at Cambridge University Library, where she is also responsible for the running of the Betty and Gordon Moore Library. Prior to a career in librarianship, she worked as a publisher for both Elsevier and ProQuest. Her interests lie predominantly in sustainable publishing activity and text and data mining.
**SIMON ROSS** joined Manchester University Press as CEO in August 2016. Prior to taking up this role he was Managing Director for Journals at Cambridge University Press and also the Deputy Managing Director for the global Academic Publishing group, spending the last four years based in CUP’s New York office. He has held senior editorial and management positions at SAGE Publishing, Pearson Education and the Times Publishing Group. Before moving into publishing, he was a research scientist and lecturer in psychology and computer science and has an MBA from the Judge Business School at the University of Cambridge.

**TRUDY TURNER** joined the University of Kent as Assistant Director with responsibility for library collections in 2011, since when she has focused on developing high-performing teams, service re-design and establishing new partnerships. Before moving to Higher Education, Trudy was Head of Knowledge Management for a Primary Care Trust. Prior to this she worked for some years at the National Institute for Health and Care Excellence. Trudy is currently undertaking an MBA with a focus on sustainable business practices and responsible, ethical leadership.

**MADELEINE WATSON** is a Product Manager who joined Crossref in 2015 after working in the educational publishing industry. With a Masters degree in Digital Publishing, Madeleine has a background in production, editorial and project management of print and digital products and services. Madeleine’s core focus at Crossref is in altmetrics and Crossref’s upcoming event data service, as well as also working to help publishers collaborate on depositing book metadata.

**JENNIFER WRIGHT** works with Cambridge University Press (CUP) as University Publishing Manager and is primarily responsible for collaborative initiatives between CUP and the rest of Cambridge University. Given the diversity of CUP and CU’s activities, Jennifer is involved in a wide range of projects including public engagement with research, research and publishing policy, strategy and innovation, and higher education development. Prior to working at CUP, Jennifer was an academic whose research and teaching focused on using process-based models to study forest and savannah ecology and climate change.

**JULIE ZHU** has been IEEE’s Manager of Discovery Service Relations since June 2014. She cultivates and manages effective working relationships with Discovery Service, Link Resolver and Proxy Service vendors as well as Search Engine providers to maximise IEEE content findability, visibility and accessibility in multiple discovery channels. A member of NISO since 2009, she is currently serving on the NISO Discovery to Delivery Topic Committee and KBART, ODI and Tracking Link Origins Standing Committees. Julie has a PhD in English from Marquette University, Wisconsin and an MBA from Stony Brook University.