WAITING FOR GODOT

ONE CONTENT PROVIDER’S EXPERIENCE WITH WEB-SCALE DISCOVERY SERVICES

Bruce Heterick
Vice President
JSTOR | Artstor | Portico
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INCREASED USAGE
Indexed Discovery Service 4%
Google Scholar 8%
Academic 8%
Resumed Visit 8%
Google 10%
Commercial Search 0.35%
Other 3%
JSTOR/No Referrer 59%

Source: JSTOR
UK Research University (Band 5B)

-27%

Web-scale discovery service implemented (Sept. 2015)

Source: JSTOR
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ODI BEST PRACTICES TO INCLUDE LIBRARY RESPONSIBILITIES
WAITING FOR …

MEANINGFUL USAGE STATISTICS FROM WEB-SCALE DISCOVERY PROVIDERS
WORKING ON …

SOLUTIONS THAT GET LIBRARY LICENSED CONTENT INTO THE FLOW OF RESEARCHERS AT THEIR STARTING POINTS.
Figure 3: When you explore the scholarly literature to find new journal articles and monographs relevant to your research interests, how do you most often begin your process? Percent of respondents who indicated that each option is the starting point for their exploration.

Source: 2015 Ithaka S+R US Faculty Survey