

Partnership working at The Hive: opening up access and opportunity

Dr Sarah Pittaway

Library Services @ The Hive

University of Worcester

s.pittaway@worc.ac.uk / @Dr_Sarah_P

UKSG vision:

“A world in which all parties involved in scholarly communications understand each other’s goals and challenges, and therefore can work together to improve the flow of knowledge and the information experience of scholars and researchers”



UKSG vision:

“A world in which all parties involved in scholarly communications understand each other’s goals and challenges, and therefore can **work together to improve the flow of knowledge and the information experience of scholars and researchers**”



**Making knowledge more accessible
to more people**



@Dr_Sarah_P



**Extending our definition of
“scholars and researchers”**

Developing partnerships

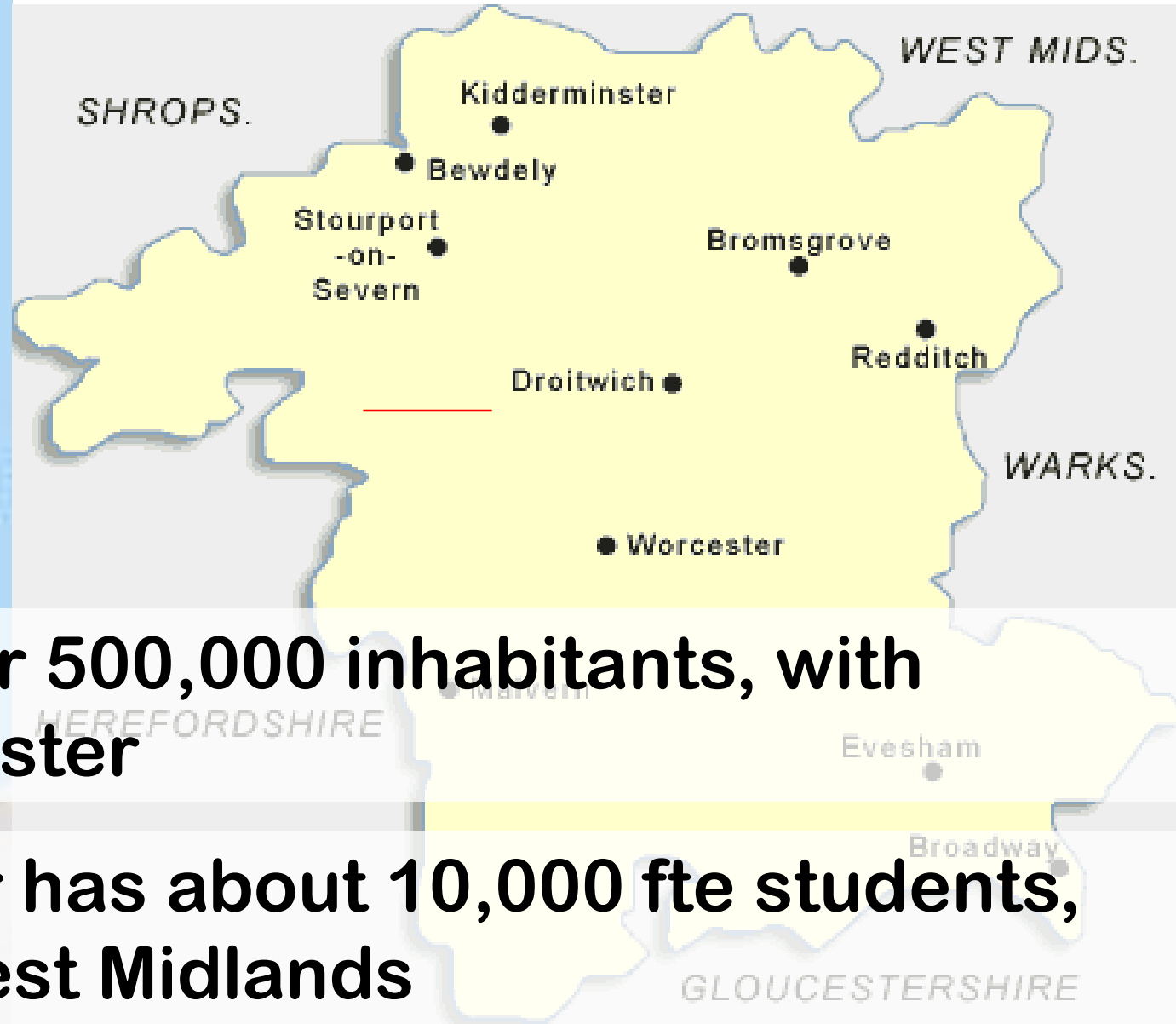


@Dr_Sarah_P



**This is exactly what The Hive
aspires to achieve**

So where in the world is Worcester?



Worcestershire has just over 500,000 inhabitants, with 100,000 in the city of Worcester

The University of Worcester has about 10,000 fte students, many of whom live in the West Midlands

@Dr_Sarah_P



TheHive

a partnership between



- Integrated public & university library
- Worcestershire Archives & Archaeology service
- County council community hub
- Business Centre

**A partnership that
delivers benefits to
both sides, opens up
opportunity and
breaks down barriers**





Worcester Uni News

@worcuninews

Follow

Pupils debated on limiting children's use of tablets & mobile phones in their own 'House of Commons' thanks to [@worcester_uni](#) [#ParliamentDay](#)



9:50 AM - 18 Nov 2016

6 Retweets 3 Likes



6



3



Worcester Uni News

@worcuninews

Follow

Pupils [@Pitmastonschool](#) put politics into practice [@TheHiveWorcs](#) thanks to [@worcester](#) Education staff & students [#ParliamentDay](#) [#hivepdtv](#)

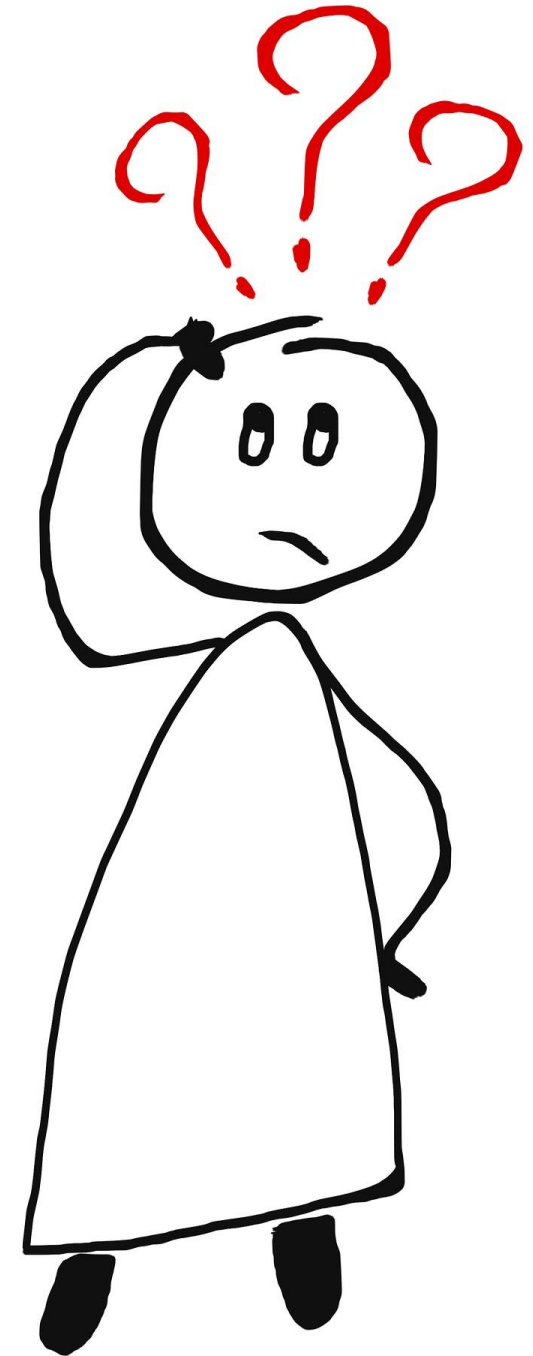


9:25 AM - 18 Nov 2016

8 Retweets 7 Likes



But what do you
actually do to
make it work?!





Shared vision & values underpin what we do

We Welcome
We Connect
We Respect
We Preserve
We Inspire
We Innovate

@Dr_Sarah_P

The Hive people make the partnership work





@Dr_Sarah_P



Library systems are integrated, though each partner has slightly different needs

Library Services

Powered by Capita (UW tenancy)

[Home](#)[About ▾](#)[Resources ▾](#)[Guides ▾](#)[Services ▾](#)[Help & Contact us ▾](#)[General](#)[Articles](#)[Books and other media](#)[Ebooks](#)[Journals](#)[Databases](#)[Resource lists](#)[Website](#)

Search articles, books, eBooks and other Library items

[More search options](#)

New student essentials

Success in second year and beyond

Library Services

Powered by Summon

[Home](#)[About ▾](#)[Resources ▾](#)[Guides ▾](#)[Services ▾](#)[Help & Contact us ▾](#)[General](#)[Articles](#)[Books and other media](#)[Ebooks](#)[Journals](#)[Databases](#)[Resource lists](#)[Website](#)

Search articles, books, eBooks and other Library items

[More search options](#)

New student essentials

Success in second year and beyond



Explore your library catalogue

[Search](#)[Build Search](#)

Simple search: enter Author name, Title or ISBN e.g. Hunger Games Suzanne Collins

Library Services

[Join the Library](#)[Online Catalogue](#)[Update My Account Details](#)[My Account](#)[Library Charges](#)[Download eBooks](#)[Download eMagazines](#)[Books on Prescription](#)[Shelf Help for young people](#)[How reservations work](#)

Reserve and Collect

For 80p reserve a title for collection at a library of your choice. Just start by searching a book above.

[Reserving for Reader's Groups.](#)

University Member?

Please access the library catalogue through the [Student](#) or [Staff](#) portal to view University-specific information.

You are here:

[Homepage](#)[Libraries and Learning](#)[Library Catalogue](#)

Are you a Worcestershire Library member? Do we have your email address?

From Monday 11th July 2016 we will no longer be sending letters to tell you that your books are overdue. To receive these by email, and also reminders that your books are due, or reserved items are ready to collect, please [supply or update your email address](#).

Books on Prescription and Shelf Help for young people

Books on Prescription and Shelf Help for young people is a specialist collection of self-help books endorsed by health professionals.

Recommended reads for November

Titles from the Books on Prescription collection and Shelf Help offer valuable advice and support on a number of common health and wellbeing issues.

Remember, Worcestershire County Council Libraries support the 5 steps to wellbeing. Please visit [Your Life, Your Choice](#) for more information

WCC Libraries is supporting Anti-bullying week (12-16 November). The following titles from the Books on Prescription collection provide helpful tips for those tackling the issue. For more information on the books available via the Books on Prescription and Shelf Help ranges visit our [Books on prescription information page](#)



Bullies, cyberbullies and frenemies by Michele Elliott

Available in Book, Audio and eBook format

What's New

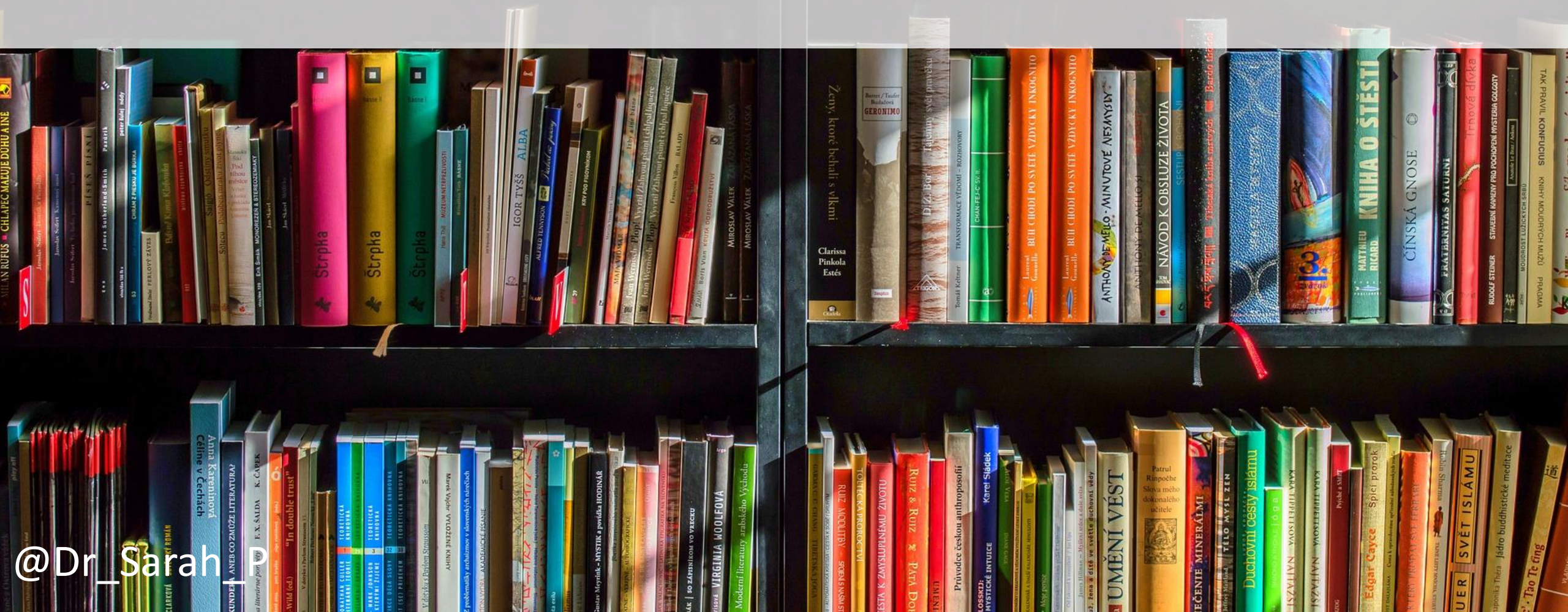
Find out new additions to the library catalogue

[e-Books](#)[New Adult Non-Fiction](#)[New Adult Fiction](#)[New Junior Titles](#)[New Teenage Fiction](#)[New Large Print](#)[New Local Studies](#)[New Spoken Word](#)[New DVD's](#)[Stuart Collection](#)

Worcestershire Libraries

[Bromsgrove District](#)[Alvechurch](#)[Bromsgrove](#)

Collections are integrated, but with different budgets, policies and weeding processes





Blue stickers = High Demand Stock



The **Hive**

University Short Loan Collection & Non-Loan

797 — 908



Remember...

- Members of the University of Worcester may borrow up to 3 Short Loan items at a time.
- Items may not be renewed.
- Overdue charges are £3.00 per day.
- Items may be borrowed for 2 days only (see chart on shelf notices and also check your receipt)
- Members of the public are welcome to use these items for reference within The Hive.

a partnership between

 University of Worcester  Worcestershire County Council

Research databases

The Hive also provides access to the following research databases on a walk-in basis. This means that they are available to all library members within the building itself, but not at home or in other County libraries. University members, please remember to log in to the student or staff pages as normal to access the full range available.

**Licences and walk-in access
maximise opportunities**

For example

University Homepage / Library Services / A-Z Databases

A-Z Databases

Find the best library databases for your research.

COBRA business reference advisor (access in The Hive only)



This database is available in The Hive Business Centre computers on level 2, as part of the Business Research Databases.

Login as normal, then select the COBRA icon on the desktop. Access provided courtesy of The Hive partnership with Worcestershire County Council.

Licences and walk-in access
maximise opportunities

For example

A photograph of two Barbie dolls and a vintage computer setup on a gravel path. One doll, with long blonde hair, a pink top, and black skirt, is sitting on the ground, leaning against a large, beige CRT computer monitor. She has her hand on the top of the monitor. The other doll, with long red hair and a purple dress, is standing to the left, looking at the computer. A keyboard and a mouse are on the ground in front of the monitor. The background is a gravel path with some greenery.

ICT

Log-in routes

WiFi

User registration

**Filtering and
safeguarding**

@Dr_Sarah_P



All of our spaces are shared

@Dr_Sarah_P

Planning can be tricky though...

But not everyone can have a Hive....

**...though there are other exciting
library partnerships out there**



The Forum, Southend-on-Sea

Library partnership between Southend-on-Sea Borough Council, University of Essex & South Essex College



The Word, South Tyneside National Centre for the Written Word

The Storyhouse Chester

The image shows the interior of The Storyhouse in Chester. The architecture is modern with a curved, white ceiling that has integrated lighting. The space is divided into different levels. In the foreground, there is a white, curved wall or railing. In the background, there are several people sitting at tables, working or studying. To the left, there is a large bookshelf filled with books. The overall atmosphere is bright and modern.

Theatre, cinema & library



**What's the
next move?**



**How open are you to the
communities you sit within?**



How can you entice “researchers and scholars” in?



Are you catering for diverse and marginalised groups?



**And finally, can
you partner in
even small
ways to open
up access?**



Want to know more?

<https://library.worc.ac.uk/> & <http://www.thehiveworcester.org/>

Virtual tour of The Hive <http://www.thehiveworcester.org/inside-the-hive.html>

Pittaway, Sarah and Worsfold, Laura (2017) *The Hive at Five: From Design to Delivery*. ALISS Quarterly, 13 (1). pp. 8-10

<https://eprints.worc.ac.uk/6056/>

Allen, Stephanie and Downes, Janine and Keene, Judith (2018) *New Audiences, New Opportunities in a Joint Academic and Public Library: The Hive, University of Worcester, U.K.* In: Collaboration and the Academic Library: Internal and External, Local and Regional, National and International. Chandos Information Professional . Elsevier (Chandos Publishing), Kidlington. Oxfordshire, pp. 183-194. ISBN eBook: 9780081022887, Paperback: 9780081020845

<https://eprints.worc.ac.uk/6152/>

Dr Sarah Pittaway | s.pittaway@worc.ac.uk | @Dr_Sarah_P

Image credits

Slides 1, 7, 9, 13-15, 21 © The Hive

From <https://flickr.com/>, under Creative Commons licence:

Slide 16 – Mary Helen Cochran Library, CC BY-NC 2.0

Slide 25 – nebojsa_mladjenovic, CC BY-NC-ND 2.0

Slide 28 – University of Essex, CC BY 2.0

Slide 29 – Graham Robson, CC BY-SA 2.0

Slides 30-31 – Libraries Taskforce, CC BY 2.0

All other images copyright cleared from <https://pixabay.com/>